

# CAESAR® The World of Unified Communication



**tailor-made  
CAESAR solutions  
for your communication**

## About us

- A young company with long time experience
- Producer of the Unified Communication product CAESAR
- Development | Sales and Distribution | Professional Services
- A growing | flexible | medium-sized company

## Our mission

- Create intuitive | based on standards communication solutions
- Qualified multimedia routing for Calls | e-mail | facsimile | Mail
- Market Leadership for German-speaking UC solutions
- Reliable partner | Best support of our customers

## Our portfolio

- Consulting | Design | project planning
- Trainings | Support
- Standard products | Customized developments
- Unified Messaging | Computer supported telephony | Contact Center

CASERIS GmbH is one of the leading solution provider in the fields of Unified Messaging, Unified Communications, CTI and Multimedia contact center.

Besides development, service and distribution, CASERIS GmbH offers competent consulting and service with projects for business process optimization, conception and customizing of contact center projects.

In terms of one stop shopping, implementation and a considerably training and service concept complete the service portfolio.

CAESAR integrates VoiceMail, facsimile, SMS, CTI and ACD in existing customer environments. Professional connector-solutions guarantee the perfect integration into Novell GroupWise, MS Exchange, Lotus Notes, SAP, AS/400 and lots of other mail- and groupware-systems.

The CAESAR product line offers the user a modern PC workplace with the integration of all sorts of communication and accounts besides a cost saving for the personnel's motivation. CAESAR works together with any telecommunication installation, both via TDM method and via VoIP.

# CASERIS

■■■ Unified Communication

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## Our products

- Unified Messaging for Lotus Notes | Microsoft Exchange | Novell Groupwise | SAP | AS/400 | SMTP mail systems
- Computer supported telephony for TDM | VoIP PBX
- Call routing for KSME | Banks | Authorities | Large enterprises | Departments | Work groups
- e-mail distribution | facsimile distribution | Mail distribution
- Softphone for VoIP PBX based on SIP
- CRM Integration | MS-Dynamics 3.0 | Navision | Gedys IntraWare | Kumatronik | Haus Weilgut
- TAPI support
- Presencemanagement | Instant Messaging
- Windows Client | CITRIX support | Terminalserver support | Web Client
- Acces to company address data via ODBC | LDAP

## Our services

- Consulting
- Projecting | Proposals
- Business process optimization
- Trainings
- Customized developments
- Roll out support
- Professional Services

## Our business partners (Summary)

- Aastra DeTeWe GmbH
- BASF IT Services GmbH
- Computacenter AG & Co oHG
- Complian & Service GmbH
- Controlware GmbH
- FIS Informationssysteme und Consulting GmbH
- House of Communication GmbH
- NextiraOne Deutschland GmbH
- NextiraOne Österreich GmbH | Our partner in Austria
- T&N AG, Dietlikon | Our partner in Switzerland
- T-Systems
- TriZwo GmbH

## Supported VoIP and TDM PBX's (Summary)

- Aastra 5000 | OpenCom 1xx | OpenCom 10xx | MD 110 | MX-ONE | Ascotel
- Asterisk
- Alcatel OmniPCX Enterprise | Office
- Avaya ACM | Integral Serie
- CISCO Call Manager release 3.2 and above
- Innovaphone
- Microsoft OCS
- Nortel Meridian | CS 1000
- Panasonic
- Siemens HiPath 2000 | 3000 | 4000 | 8000

Technical details subject to change. All listed product brand names are property of the corresponding manufacturing company.